

## End-of-Life Care Strategy - Preparation for Death

### SERVICE USER

Surname: \_\_\_\_\_ First Name(s): \_\_\_\_\_ Title: \_\_\_\_\_

Wishes to be known as: \_\_\_\_\_ Service User Ref. No: \_\_\_\_\_

	PREPARATION FOR THE IMMINENT DEATH OF A SERVICE USER:		Observation / Action
1	The Care Plan clearly identifies any specific requests involving death and last offices	<input type="checkbox"/>	
	The Care Plan contains a record of who should be contacted when death seems near	<input type="checkbox"/>	
	These persons, and other sources of support, are contacted as soon as possible	<input type="checkbox"/>	
	The service user's bedroom remains a homely place throughout a terminal illness	<input type="checkbox"/>	
	A dying service user is assured that they will not be left alone, if that is their wish	<input type="checkbox"/>	
2	INVOLVEMENT OF FAMILY MEMBERS, RELATIVES & FRIENDS		
	Relatives are given information about a dying loved one in a sensitive and timely way	<input type="checkbox"/>	
	Relatives are encouraged to look after the personal needs of their dying relative	<input type="checkbox"/>	
	Relatives can be accommodated overnight so that they can be with their dying relative	<input type="checkbox"/>	
	Relatives are informed of death promptly and helped to deal with immediate practical issues	<input type="checkbox"/>	
	Relatives are helped to deal with immediate emotional issues	<input type="checkbox"/>	
	Staff are able to advise relatives where they may obtain bereavement counselling	<input type="checkbox"/>	
3	ETHNIC, CULTURAL & RELIGIOUS CONSIDERATIONS:		
	The Care Plan clearly identifies any specific requests involving death and last offices	<input type="checkbox"/>	
	Staff training addresses the special requirements of various cultures and faiths	<input type="checkbox"/>	
	Staff understand where details of cultures and religions may be found	<input type="checkbox"/>	
	The Organisation maintains a list of local Ministers of Religion	<input type="checkbox"/>	
	The Organisation maintains a list of special places of worship	<input type="checkbox"/>	

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**SERVICE USER**

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4	INVOLVEMENT OF STAFF:		Observation / Action
	Bereavement counselling, or similar help, is made available to staff	<input type="checkbox"/>	
	Staff training addresses the stresses involved with dealing with the deaths of service users	<input type="checkbox"/>	
	Young / inexperienced staff have someone working with them to help them cope	<input type="checkbox"/>	
	Staff are given time to attend service users' funerals	<input type="checkbox"/>	
	Staff are helped with transport to attend service users' funerals	<input type="checkbox"/>	
	Administrative staff are given the opportunity to pay their last respects	<input type="checkbox"/>	
5	OUTSIDE CONTACTS:		
	Ministers of Religion are encouraged to visit the dying service user	<input type="checkbox"/>	
	The Organisation has links with local hospices	<input type="checkbox"/>	
	Maximum use is made of community health services for a dying service user	<input type="checkbox"/>	

Signature: \_\_\_\_\_ Date: \_\_\_\_\_