



**CARE 24/7**  
HEALTHCARE

# Care 24/7 Healthcare

Quality Staffing Solutions



# Welcome to Care 24/7 Healthcare

We're a one-stop temporary employment agency operating nationwide and providing dependable and experienced nurses, healthcare assistants, support workers, domestic and other type of staff according to your needs.

Care 24/7 Healthcare is known for our values of good manners, good timing and a friendly 'can do' attitude. We're professional and our clients know that there's no substitute for our dependability, reliability and a fair price.

In addition to nursing and residential care homes, our clients are typically: CCG's, social services, learning disability units and NHS and private hospitals. We will support you in providing your services to the elderly, children and both young and more mature adults.

Whether your service is focused on providing social companionship or more complex healthcare, we can help. Our staff have experience that also includes caring for those with spinal injuries, brain injuries, mental health and learning disability.

With a proven track record of many years working in the healthcare sector, our commitment to excellence is focused on meeting your needs as a healthcare provider. From supplying a one-off cover to providing auxiliary support for major projects, we ensure that we furnish you with the most cost-effective and reliable healthcare staffing solution.





## What makes Care 24/7 Healthcare Unique?

Owned and managed by people who have years of experience within the healthcare sector, Care 24/7 Healthcare knows what it takes to match staff with clients' needs. Using our insights into what's required for each situation, we provide a service with professionals trained for each scenario.

With access to a broad network of available staff, we can find the right person for the assignment. Care 24/7 Healthcare can also ensure you gain access to the reliability, flexibility and experience that you need to support you. We know how critical these are to you.

Our recruitment process is very discerning. We only take on staff who have appropriate and verifiable references. It's important to us that we provide professional and competent staff which clients can have confidence in with regards to screening, assessment and training.

Although our quality of service and professionalism is of utmost importance to us, it's also vital that we provide affordable solutions. By offering attractive packages to both employees and clients, we keep a balance that does not affect the quality of staff nor your ability to use our services. Our initial trial period delivers the most attractive rates that beat most agencies.

# Our Recruitment Standards

What we've always done better than anybody is to provide the highest quality care staff. Applying internal Quality Assurance Systems, that are continually being improved, we are rigorous in our hiring standards. It's essential to us and our clients that our care staff are compliant.

Every candidate that we screen also attends face-to-face interviews with our recruitment specialists. This means that only those with the right care experience, local knowledge and awareness are hired. Our staff are handpicked to match the services they need to provide. They have the right qualifications and experience, with many of them having achieved QCF level 2 or 3.

Your business is our business. Each candidate or employee needs to go through Disclosure Barring Services (DBS), POCA, SOVA, work history, experience and qualification checks. We also verify references and health declarations, so that we know exactly who is capable of what and to what level of competence. Ongoing training needs are regularly assessed to ensure a high standard of service:

Care 24/7 Healthcare complies with:

- The Care Standards Act 2014
- The Regulation of Care Act 2014
- Department of Health Code of Practice of NHS Employers
- All NHS National Framework Guidelines







## Care Staffing

Care 24/7 Healthcare is a leading supplier of comprehensive healthcare staffing solutions to care and nursing homes, medical facilities and establishments that need person-centred people.

By providing staffing solutions that are both cost-effective and high-quality, we help with everything that is required, from emergency cover or staff short-falls to the establishment of new units whilst new permanent staff are recruited.

Our extensive database of experienced support workers, healthcare assistants and nurses is available to provide high-quality care on demand to our clients.

### **The scenarios our staff help with include:**

- One-off shifts for absence and shortfalls, often at very short notice
- Establishing a new unit, whilst permanent staff are recruited
- Emergency cover during very busy periods
- Temporary or permanent positions
- Regular support to full-time teams
- Contract or SLA (Service Level Agreement) arrangement

**Our support workers and healthcare assistants can help with a broad range of specialist care services including:**

- Elderly and EMI
- Brain Injuries
- Mental Health

- Learning and Physical Disabilities
- Adult Protection
- Advocacy
- Citizenship and Social Inclusion
- Relationships and Sexuality
- Communication
- Complex Behaviour
- Equal Opportunities
- Person-centred Planning

Whether there's a need to provide coverage for unplanned absences or larger staffing needs, we can provide solutions that are flexible and tailored to what you require. Our staff are matched by hand to your assignment. Many of our staff also have deep experience in caseloads, live-in care, reviews, assessments and protection. These skills provide an asset to existing care teams.

Knowing that we provide high-quality staff that are experienced and flexible, you can rest assured that we have what it needs for a strong and dependable workforce.

### **What we believe in:**

Our philosophy is to provide a person-centred solution that maximises the potential of people. This means providing an environment which makes it possible to work towards overcoming problems. For this to happen we like to provide:

- Appropriate support and stimulation to enable independence. This may include support and stimulation for reasonable and monitored risk taking.
- The Civil and Human Rights of those in our care.
- Non-discriminatory practices and to celebrate individual differences.
- An atmosphere of mutual respect between service users and staff, to uphold the dignity of the individual.
- The highest possible standard of staff recruitment and selection.
- Training and development which enable employees to further develop their professional and care skills.

**What do  
you need  
to do NEXT?**

If you have identified any staffing requirements or you'd like a non-obligation discussion or chat about our staffing services, please contact our team by telephone or email.



# CARE 24/7

HEALTHCARE

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